# Al Experiences @ Italian Senate

A concise summary

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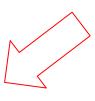


#### Al @ Work...

- "Narrow" Al
  - Speech to text reporting
  - Cybersecurity
  - Translation
    - Mainly products!



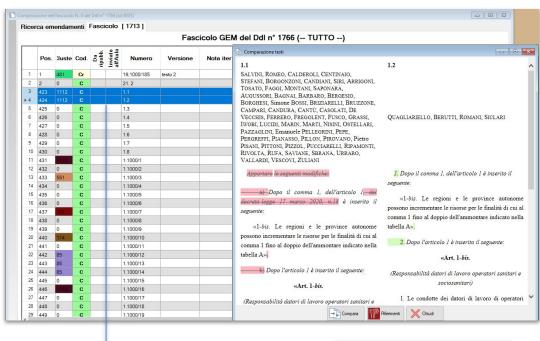
- Amendments
  - editing, ordering, similarity, correction, explanation/correlation\*
- Drafting
  - XML Editor for reviews, leg. references and features\*, "testo a fronte"\*
- UIP: feature extraction (e.g. statements in reports), document classification
- Virtual assistants / chatbots:
  - website assistant, "semantic" search assistant





#### Amendments & Al

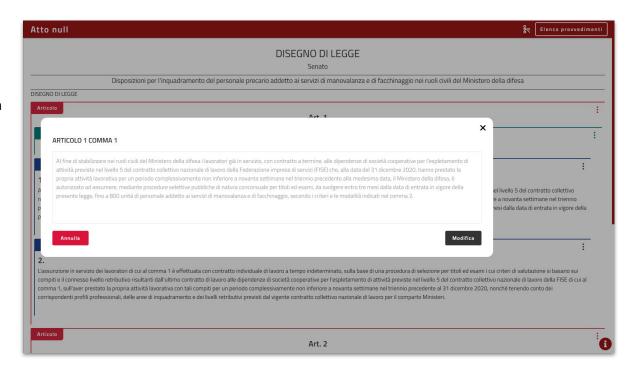
- GEM is a tool for managing amendments in digital format
- Offices access functionalities for:
  - importing amendments from sources
  - ordering a set of amendments
    - by identifying the point in the bill where the amendment has some effects
  - find similar amendments
    - to avoid repeating the same modification in a bill twice or more
  - correct/modify/compare/check effects
- Algorithms based mainly on open source NLP libraries
  - text analysis, vectorization, cosine distance
- genAl used only in experimental ways
  - check/suggest corrections/ apply to bill



The system finds similar amendments and diffs them

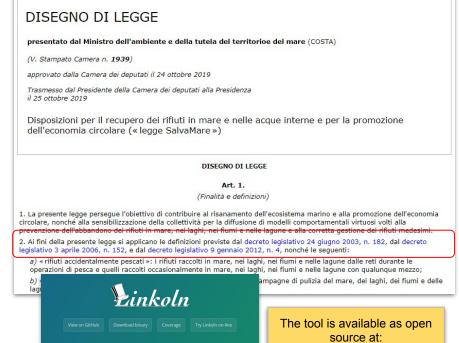
#### "Amendments machine" (Machina)

- Project started within the "Polo informatico parlamentare", i.e. jointly with Chamber of Deputies
- Editor for drafting amendments using a track-change approach
- Amendments are output automatically, according to syntactic rules that allow for immediate and deterministic processing
- Advantages for users and for Offices
- Currently under experimentation in Committees



#### Improving Drafting & reviews: finding references

- Offices spend time reviewing acts
- Correctness of legislative references/citations is a relevant and time-consuming activity
- Together with CNR, we developed a tool that analyzes whatever text (.txt, .doc, .htm, .xml) and outputs a text in which legislative references are:
  - identified
  - marked up in xml
  - linked to a URN that can be translated in a URL
- Integration with Normattiva&other leg.
   Docbases allows for improved reviews and speed up

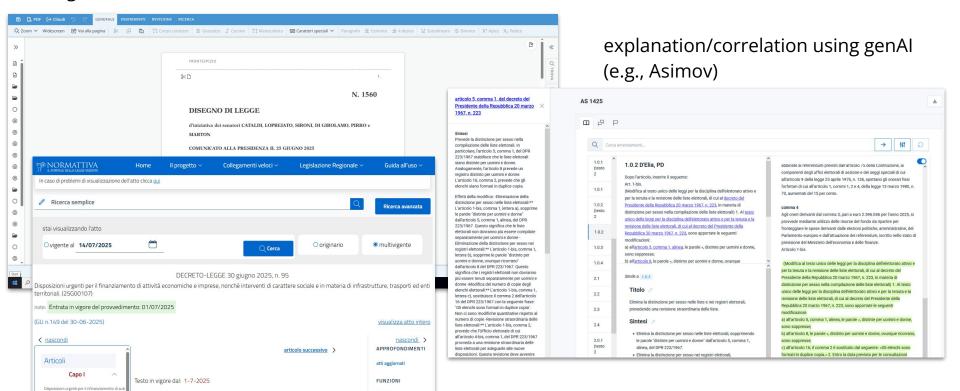


Linkoln, il software per l'estrazione automatica di riferimenti normativi dai testi legislativi italiani.

http://ittig.github.io/Linkoln/

#### Integrations and genAl evolutions

Integrations: editors, normattiva etc...



### "Testo a fronte"

- 2009: deterministic algorithm for diffing XML bills (with Univ. of Bologna)
  - requires structured text in any moment of the workflow

- Different scenario:
  - experimenting genAl-based tool for applying amendments to raw texts

 complex set of rules > complex prompt > complex testing

#### Articolo 12 Commissione per la garanzia dell'informazione statistica

Testo

Testo modificato

previgente e comunitari.

internazionali e comunitari, prodotta dal Sistema statistico nazionale:

segue, vedi art.2

2. La commissione, nell'esercizio delle attività di cui al comma 1, può formulare osservazioni e rilievi al presidente dell'ISTAT, il quale provvede a fornire i necessari chiarimenti entro trenta giorni dalla comunicazione, sentito il comitato di cui all'art. 17; Non sono ritenuti esaustivi, la commissione ne riferisce al Presidente del Consiglio dei Ministri.

Esprime inoltre parere sul programma statistico nazionale ai sensi dello art. 3, ed è sentita ai fini della sottoscrizione dei codici di deontologia e di buona condotta relativi al trattamento dei dati personali nell'àmbito del Sistema statistico nazionale.

Vedi art. 1, lett. a)

2. La Commissione, nell'esercizio dei compiti di cui al comma 1, può formulare osservazioni e rilievi al Presidente dell'ISTAT, il quale provvede a fornire i necessari chiarimenti entro trenta giorni dalla comunicazione, sentito il Comitato di cui all'articolo 17 del decreto legislativo n. 322 del 1989; Non sono ritenuti esaustivi, la Commissione ne riferisce al Presidente del Consiglio dei Ministri.

c) esprimere un parere sul Programma statistico nazionale predisposto ai sensi dell'articolo 13 del decreto

b) contribuire ad assicurare il rispetto della normativa in materia di segreto statistico e di protezione dei dati personali, garantendo al Presidente dell'Istat e al Garante per la protezione dei dati personali la più ampia collaborazione, ove richiesta;

Vedi art. 6

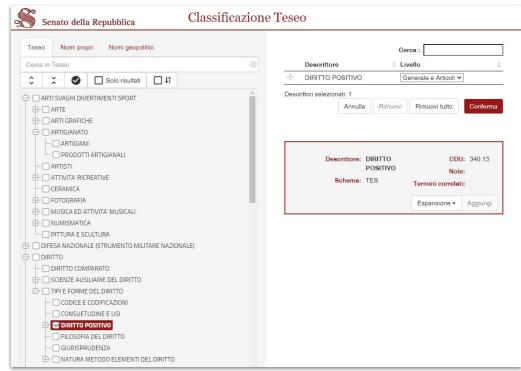
d) redigere un rapporto annuale, che si allega alla relazione di cui all'articolo 24 del decreto legislativo n. 322 del 1989.

3. La commissione è composta di nove membri, nominati entro sei mesi dalla data di entrata in vigore del

4. La Commissione è composta da cinque membri, nominati con decreto del Presidente della Repubblica, su

### Bill classification & ML

- Every article of each bill is classified according to a Thesaurus comprising more than 3.500 labels
- This is a time-consuming activity performed since the early 90s
- Therefore together with Univ. of Roma 3 we trained a AI system to learn the classification criteria using our bulk
  - we initially used Comprehend by AWS and then we moved to a machine learning BERT-like RNN
- 80% of correct suggestions + product for supporting semi-automatic bill classification



#### Feature extraction & video indexing

- Extracting features from "raw" text is used to boost productivity and service levels
- The structure of XML reports can be "aligned" with speech2text using AI, achieving synchronization among audio, transcription and official reports
- This allows, afterall, to synchronize video and reports
- Algorithms of sequence alignment developed with Univ. of Roma3

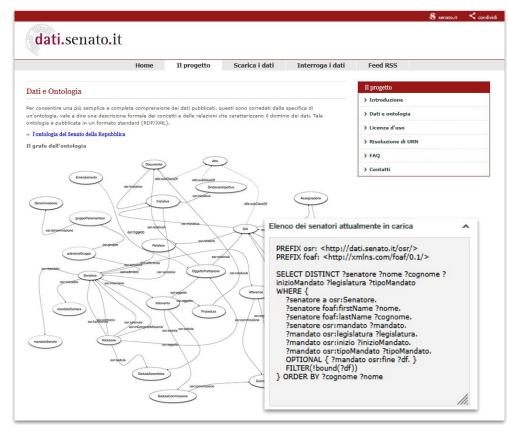


#### Open data and open documents

- Since 2012, the Senate publishes millions of elementary data in RDF format (triples) on <a href="mailto:data.emailto:dat

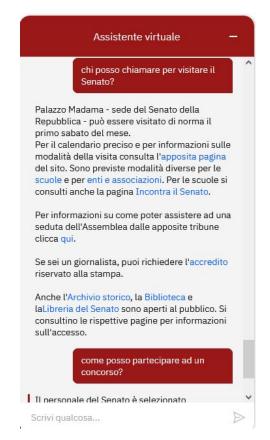
 querying RDF is not an easy task: we receive many support request from users

 testing genAl to produce SPARQL query from natural language + ontology



#### Virtual Assistants - Chatbots- Semantic search

- Complexity of information (e.g. on websites) sometimes makes life of users very hard
  - it's not easy to find answers to simple questions: where's a bill, what's a Senator doing, how attend to sittings, etc.
- Chatbots are a simple way of providing a first-level user orientation
- No genAl: Training can be done w/o any specific IT knowledge, starting from a simple knowledge base, e.g. FAQs
  - drawback: high maintenance cost
- System online on FAQ pages
  - based on Intents.
- Embeddings are used internally to integrate assistants with semantic search capabilities



#### Concluding remarks

- Al is a very large set of tools. Some have known risks (bias, statistical outcomes, hallucinations, knowledge-cutoff, etc)
  - evaluating costs/risks/benefits is not an easy task.
- Al solutions & humans: the "human-in-the-loop/command" patterns offer guarantees.
  - What is the cost?
- genAl:
  - sometimes the cost of testing and reviewing results is very high.

- Issues worth considering when using AI:
  - Al products are sometimes "black boxes": they work, somehow, but it's hard/impossible to express service levels in a clear way: test, test, test...
  - ... and genAl is not a panacea!: even when the box is transparent it's impossible to understand what happens inside!
  - steep learning curve and high resources consumption (experts & money & time) to put solutions in place.
  - super-fast pace of innovation: the market is evolving rapidly, and it could happen to invest in something that gets "old" in a few months.

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## Thank you!

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